**Order Credit Card Declined/Fraud Templates**

**SAMPLE FILES**

* order-cc-declined-sample-gc.html
* order-fraud-sample-gc.html

**FILE STRUCTURE**

* base-template.html
  + Head Tag
    - css-gc.inc
  + Body
    - order-cc-declined-fraud-preheader.inc
      * The appropriate copy will be loaded based on the value of “NotificationType” in the data feed.
    - header-gc.inc
    - mod-order-cc-declined-fraud.inc
      * order-cc-declined-fraud-copy-1.inc
        + The appropriate copy will be loaded based on the value of “NotificationType” in the data feed.
      * order-cc-declined-fraud-copy-2.inc
    - footer-gc.inc

**INTERNET MESSAGE HEADER FIELDS**

* **Subject:** Your guitarcenter.com order has an issue
* **To:** Insert the values for BILLING\_FNAME, BILLING\_LNAME and BILLING\_EMAIL.
* **From:** Guitar Center <guitarcenter@em.guitarcenter.com>

**VARIABLES**

* SOURCE\_CODE—Internal MSC variable used to append the email source code to all links pointing to brand website
  + Code for CC Declined email: 4TEM4H1D
  + Code for Fraud/Order Verification email: 4TEM4H1I
* BILLING\_FNAME—Used in To: field and order-cc-declined-fraud-copy-1.inc
* BILLING\_LNAME—Used in To: field
* BILLING\_EMAIL—Used in To: field
* ORDER\_NUM—Used in order-cc-declined-fraud-copy-1.inc
* NotificationType (FRAUD\_NOTE or CC\_DECLINED)—Used to determine which copy is loaded in order-cc-declined-fraud-preheader.inc and order-cc-declined-fraud-copy-1.inc
* CURRENT\_YEAR—Internal MSC variable used in footer-gc.inc to insert the copyright year